

Golden Bean Return Policy

Thank you for your purchase. We hope you are happy with your purchase. However, if you are not completely satisfied with your purchase for any reason, you may return it to us for an exchange or full refund. Please see below for more information on our return policy.

In order to process your return quickly and to your complete satisfaction, please fill out and include this return slip.

Order No.	*	
Customer number	*	
Company Name		
Street Address		
Country, City, Zip		
E-mail:	*	
Phone:		

Please fill in the fields marked with *.

Please note that returns without an attached return slip may not be processed within the normal time (3-5 working days).

Return Reason

Article No.	Qtd.	Article number	Reason (see above)

Reason:

- 1 = wrongly delivered
- 2 = ordered wrong
- 3 = goods don't suit the requirements
- 4 = goods delivered to late
- 5 = goods are defective / damaged
- 6 = other reason

Date:

Signature:

Please note:

You have the option to return items that you have purchased online within the withdrawal period. However, we ask you to do this with care. If possible, please send returns to us in the original box and securely packaged. Please do not return any opened bags or packaging with food to us. These must be disposed and cannot be credited to your account.

If goods are returned without their original packaging, damaged or heavily soiled, there may be a deduction or refusal of the return!

If you have any questions about a delivery or return, please contact us. We're here to help.

www.goldenbeanstore.com/returns